

Sr. No.	Pg No	Point No	Tender Original Clause	Clarification	BFSL comments
1	9	2.1	The scope of works in the Request for Proposal (RFP) for the Selection of vendor to provide cards data repository and convertors , ETL's and integration with other system to push data for further processing for VisionPlus software would include but not be limited to providing service/solution Selection of vendor to provide cards data repository and convertors , ETL's and integration with other system to push data for further processing for VisionPlus software and its maintenance and support for the tenure of the Contract.	May we consider Section 2.1 as the comprehensive list of applications under purview?	Yes it's a comprehensive list. The solution/Service should not be limited to it.
2	N/A	N/A	General	Is there an overall architecture for the data lake/Card repository/warehouse already envisaged or already in place or is it something that is to be considered as part of the scope?	The data lake design is in progress and we would seek the vendor inputs for the same
3	13	2	Provide tool/application/ETLs to convert Data warehouse files (text files) received from Vision Plus and upload data into tables (e.g. oracle database).	Could you let us know if the schema is already defined or expected to be defined as part of this exercise where the data from VisionPLUS needs to be uploaded?	The schema definition is in progress and we would seek vendor inputs for the same
4	N/A	N/A	General	Do we need to restrict upload of duplicate files in case manually attempted?	Yes
5	N/A	N/A	General	How many batch alert extracts are expected i.e. Payment due date, Statement, Payment notification, Demographic changes e.g. address, contact number etc.?	There will be one file of batch alert from visionplus on daily basis and other manual alerts needs to considerd
6	N/A	N/A	General	We assume that all real time SMS such as Authorization, card block, Limit change etc. are out of scope. Request you to confirm on the same	Yes
7	N/A	N/A	General	How many MIS/BI/Analytics reports are expected to be generated and what is the frequency for the same	The list is being worked out with our stakeholders. We would request for scheduled as well as ad-hoc reports
8	N/A	N/A	General	What are the type of User access levels required for the users from a report extraction/reference standpoint	Only authorized users should be able to download the reports
9	N/A	N/A	General	Would there be any PCI/PII requirements to be considered while pushing data to other peripheral systems e.g. masking of card numbers, PAN etc.	Yes, there should be option to mask card numbers at report level

10	10	2.5	The Vendor is required to provide training to the Company's teams on the proposed Selection of vendor to provide cards data repository and convertors , ETL's and integration with other system to push data for further processing for VisionPlus software ", provide a training schedule and furnish training details as per the RFP requirements at all major locations.	We assume that the Training being referred to is from an operational perspective in terms of using the software for uploads, data push, conversion/transformation etc. and not technical training. Request you to confirm the same	Yes The training is more on Opertaion prespective
11	10	2.2	However it should have the capability to support certain communication templates in Hindi language	What would the approximate number of Templates required to be in Hindi?	Tentative - 20-30
12	13	2	Provide tool/application/ETLs to convert Data warehouse files (text files) received from Vision Plus and upload data into tables (e.g. oracle database).	Does the bank prefer any specific technology or is the vendor free to choose the technology?	This will be discussed with the vendor once onboarded. The selected vendor would need to align with technology stack approved by BFSL
13	13	3	Provide tool/application to convert Vision Plus Batch Alerts file to suitable format of SMS/Email vendor	Who would be responsible for the infrastructure?	The application would be hosted in BFSL data center
14	2	Annexure 1, B7	The bidder should have presence of project management and client servicing team working in Mumbai besides availability of not less than 30 employees at its Mumbai office/location	The Clause mentions the vendor needs to have an office in Mumbai however we have a development center in Pune, would bank consider Pune location closer to Mumbai?	need to check with procurement team basis our previous engagements
15	10	2.3 Data Integration	The selected vendor will be responsible for successful data integration with existing customer data available with the Company.	Please share the specifics of the existing customer data, how is it current stored and used?	This can be disclosed on need basis to selected vendor
16	N/A	N/A	General	What is the expected volume of data planned for next 5 years?	Current Porfolio size = 5 lac + Next 5 years = 10-20 lac +
17	N/A	N/A	General	Which ETL tool is planned to be used?	This will be discussed with the vendor once onboarded. The selected vendor would need to align with technology stack approved by BFSL
18	26	II-g	Detailed week-wise project plan adhering to the high-level roll out plan mentioned in Section 4.0 of this RFP	What would be the start and end dates?	Tentative start Jan'21 and end would be Jul'21
19	7	1.7	Date & Venue of Pre-Bid Meeting	Communication should happen over email so how we could share the documents? whether to share softcopy over email or in Pendrive. If it is over email then what should the maximum size.	Please refer Addendum towards Guideline to submit documents online.
20	30	8.0	Payment Terms (bidder must accept payment terms proposed by company)	As there are no payment terms explained in this point what will be the payment terms. can we get this details before bidding or after bidding finalization.	Payment terms would be stated in the contract i.e. after vendor finalization
21	36	9.5	Data Migration (The selected Bidder will assist the company in migration exercise without any cost to the company)	What kind of assistance is expected here. Please elaborate as this acitivity itself has diffrent scope.	Support required for maintenance activities during migration and adhoc requests
22	2	B --> B7	Annexture 1--> B --> B7 (List of officials, designations & contact details.)	All the details of employees or we should send only Key employees details or who manages these migration related applications.	Details of the employees who would be part of the project (Key profiles)
				Are unable to find AMC contract details in given documents. will we get these seperately or details will be provided post Bid finalization?	AMC contract details would be shared post vendor finalisation